



Parlaeus

connects **citizens** with **authorities**



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Parlaeus is a DocWolves brand. In this identity document, you will read what Parlaeus stands for. You will find out who we are, what we believe in and what we want to achieve. We would love to share our dream with you and we hope it inspires you to join us.

our motivation

We believe that a democratic system, even though it is not perfect, is the best way to guarantee a healthy and prosperous society where people learn to speak out and develop themselves into people who are involved in the society.

We believe that the connection between citizens and a democratically elected leadership is crucial for a healthy democracy and that having the right information at the right time contributes to that connection.

We believe technology enabled having that connection in the first place. Technology helps us to truthfully and timely spread information; it makes information accessible, now and in the future. Technology can also contribute to transforming information into knowledge.

this is what we see now (our vision)

We still see a huge gap between citizens and authorities. We have noticed that citizens are only partly involved in the (local) administration. At the same time, citizens experience a lack of information when they need it the most. It is difficult for them to find relevant information at the right time about developments that concern them.

It also works the other way around. Councillors keep looking for possibilities to show citizens, for whom they work, the relevance of their jobs. Councillors too seem to struggle with having a clear view on all the information that comes their way. Despite the extensive information stream, they do not always receive the correct information. New democratic systems cannot help to bring citizens' input, knowledge and skills to councillors. At least it is not enough.

Furthermore, we observe that technical solutions satisfy only partly. Because of several reasons, there is fragmentation, there is a bad connection and there is a lack of accessibility. Therefore, information remains information and it does not become knowledge; not for citizens and not for councillors.

In short: both citizens and administrators struggle with a lack of knowledge and a lack of information.

What we would like to see

We would like to see councillors having easy access to all the information they need to properly do their jobs. This means we want to improve the information position of councillors.

Also, we would like citizens to know what's new and we would like them to be able to find relevant information when they want to find it.

We want to see technical solutions that transform information into knowledge; knowledge that encourages citizens and councillors to have dialogues.

Our mission & our promise

We give ourselves the following task (mission):

We want to connect citizens and authorities by developing online solutions that strengthen the knowledge position and the information position of all parties involved.

We translate this into the following promise:

"Parlaeus connects citizens with authorities."

Why can we make this promise?

The solutions we have developed so far already contribute to our mission. Our solution to regulate Council information for example. It's currently being used in dozens of Dutch municipalities (note: this solution carries another name).

We have also helped a lot of French clients. They do not only use our solution to have paperless meetings, but they also use a solution developed by us with regard to public decision-making as well as our DossierCreation solution.

We can definitely say we have proven to have the knowhow of successfully developing this kind of solutions and to change our clients' working-ways. Besides that, we have a major drive and desire for innovation.

How do you recognize us?

We can be recognized by the following three qualities:

We are approachable, helpful and innovative.

Approachable

We stand by you. You can ask us anything. We want to take away thresholds and barriers. We listen. We are human, we are informal, we are friendly. That suits us.

Helpful

Helping you – that is what we do best. You will not be sorry for asking us to help you. A lot is possible. We want to be useful; we will not simply stop helping you half way. To do this, we will listen to your question and we will look for long-term solutions that are best for you and best for our other clients. And if you end up with a smile, we know we did a good job.

Innovative

We see opportunities and we will realise them. At DocWolves, innovation and hard work always go hand in hand. We want to develop sustainable innovations. We want to create masterpieces. We develop elaborate applications that truly make the process a lot easier. We improve your situation without gimmicks or gadgets. We are inspired by the following saying: Things should be as simple as possible, but not simpler.

What do we really do?

We have developed a suite with online solutions to help the municipality control the public decision-making.

Let's, for example, take a look at a request to build a new school. Via our solution, the municipality administration can act as follows:

A civil dossier with all relevant information is made and the dossier will be made ready for the administrative decision-making. The dossier will be routed via the necessary internal and external stakeholders, if necessary. Then, the dossier will easily be placed in the agenda of the Board and the Council. The dossier will be extended with links to the audio/video report of publicly dealing with the dossier.

Then, we work through the possibly necessary processes as a result of publicly dealing with the dossier. This can include commitments or amendments from the Council meeting.

The next step is communication and publication of the decision (through open data), as well as archiving the complete and finalised dossier in the E-depot, to ensure the information can always be retrieved easily.

Apart from that, we have developed a solution to warn citizens about developments that might concern them at the time they prefer this.

What are our ambitions?

It is our ambition to develop an app for citizens to easily give their input to councillors on themes that citizens consider relevant.

We want to develop a portal to transfer information into knowledge for both citizens and councillors. This portal has to be the perfect place to exchange ideas.

And finally, we would like to develop a platform for both citizens and administrators to build on new and sustainable solutions together.



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